

ACRO
HOME MAINTENANCE
SERVICES THE

NORTHSIDE OF
BRISBANE

REFER SOMEONE TO OUR SERVICE
BECOME A MEMBER OR VOLUNTEER
DONATE TO US

OUR PROCESS



You call
Jennifer
or Nancy



We give
subsidies
support



Our trusted
tradesperson
call you



Work is
carried out
& completed



Paid to us
or your
contractor



HOME MAINTENANCE
for seniors & people with disability

3856 6222

www.acro.com.au

(incorporating Stafford Home Assist)

FRIENDLY AFFORDABLE RELIABLE

Maintenance and Modifications Programs funded by the Queensland and Commonwealth Government



HOME MAINTENANCE
for seniors & people with disability
(incorporating Stafford Home Assist)

ACRO Home Maintenance provides a quality home maintenance and modifications service for older people (60+) and people of any age with a disability who wish to remain living independently at home. Our service is based upon trust, reliability and value for money delivered by experienced staff that value people not profit.

ACRO (Australian Community Safety & Research Organisation) is a registered charity that delivers services to the community in the area of social justice, since 1964. We are a not-for-profit organisation, which means that all monies received by the organisation are applied to programs and service delivery.

How it works:

- Call Jennifer or Anneliess at the ACRO office on 3856 6222 to discuss your maintenance needs.
- We can support you in navigating what subsidies you may be eligible for that can cover part or all maintenance labour costs
- You'll receive a phone call from our trusted tradespeople to arrange a suitable time to carry out work or provide a free quote
- The work is then carried out by our qualified registered tradespeople (all staff and contractors required to have a current Police Certificate and required insurances)
- After work is complete we request the balance of labour (after any advised subsidy) and any materials costs be paid on final day of service or an invoice can be issued

Maintenance and Home Modifications services we provide:

- Security and falls prevention audits
- Install grab rails, chair raisers, bed raisers, ramps, wedges and hand held showers
- Smoke alarms/batteries installation and maintenance
- Security work such as installation and maintenance of security screens and doors, key safes, locks and door guards
- Plumbing maintenance such as toilets, hot water systems,

PLUMBING
ELECTRICAL
SECURITY
HANDYWORK
MAINTENANCE



repairs to the water service, gutter cleans, storm water lines, sewer blockages and installation of lever taps

- Carpentry work related to health and safety such as step treads and handrails
- Supply and replace light bulbs and fittings, install, repair/replace sensor lights, safety switches and power points
- Minor essential electrical maintenance such as stoves, fridges, washing machine
- Gas appliance repairs
- For jobs we cannot provide direct assistance with we can still help you to employ trusted tradespeople

Other services we provide:

- Home phone support such as talking someone through how to turn your safety switch back on, finding other services you need to access eg community health
- Assistance to access My Aged Care (MAC)
- Monthly bus trips for our older clients and carers to see different places and connect with new people
- Experience in working with people from non-English speaking background and clients with special needs

All work is subject to our Policies and Procedures and we review our staff and contractors annually and welcome your feedback.